

Develop Your Feedback Skills

When you walk into a school with a strong feedback culture, you can feel the difference. Feedback conversations can happen anywhere and anytime – in the staff room, in the corridor, with students and with colleagues. Most of us know the importance of feedback in creating a vibrant teaching and learning culture. Yet most school leaders feel unconfident and under-skilled in giving feedback.

This Learning Day is ideal for schools that are committed to developing a stronger feedback culture. The workshop will help you to explore what holds you back from giving effective feedback, and will present a breakthrough approach to enable you to act rather than worry or avoid. Through live demonstrations and experiential learning, you will learn how to use some practical tools to give effective feedback and how to avoid the twin dangers of ‘pussyfooting’ and ‘clobbering’.

You will also be encouraged to switch sides, reflect on how you typically respond to feedback given to you, and explore how you could use this feedback to become more aware of your own blindspots.

“A perfect opportunity to reflect on my practice as a leader and develop different approaches.”
School Principal reflecting on their Learning Day experience

Objectives of the Learning Day

- To develop the skills and confidence to hold feedback conversations that combine rigour, honesty and sensitivity and result in positive change.
- To explore the underlying power dynamics that will help your feedback to land effectively with the other person.
- To be open to accepting feedback and using it to grow professionally and personally.

Individual coaching and group coaching modules are available to follow on from this Learning Day.

Outline Schedule

Timings to be finalised with host organisation

Time	Session
08:30	Welcome & Introduction
09:00	The role of feedback in leadership Receiving feedback to help you grow
10:30	Morning tea
10:50	What holds us back from giving feedback? AFIRM as a framework for giving feedback
12:45	Lunch
13:30	Power dynamics in feedback conversations Finding your authentic power
15:15	Afternoon tea
15:30	Re-establishing safety when it's lost
16:00	Reflection and personal action planning
16:30	Close

About BTS Spark

BTS Spark offers targeted leadership development and coaching to school leaders and education professionals. We support school principals, school leaders, teachers and education Executives to develop their leadership practice through workshops, one-to-one coaching, group coaching, webinars and online learning.

Our leading-edge curriculum spans 34 leadership mindset shifts and our approach has won multiple global learning awards.

In Australia, we have delivered programs in every state and territory, partnering with Departments of Education, professional associations, AITSL and ACARA.

BTS Spark is a not-for-profit practice of global leadership consultancy BTS.